

<b>Course Name:</b>	<b>Operational Risk Management</b>
<b>Knowledge Level</b>	Advanced
<b>Pre-qualification</b>	Working experience in middle to senior management level in the area of risk management in general and specifically in the area of operational risk. Working knowledge of Microsoft® excel will be useful.
<b>Delivery mode</b>	Classroom and Live On-line
<b>CPE credit</b>	Classroom: 24; Live On-line: 24
<b>Syllabus:</b>	<ol style="list-style-type: none"> <li>1. Concept of operational risk</li> <li>2. Components of Operational Risk</li> <li>3. Sound practices for management and supervision of operational risk</li> <li>4. Identifying critical risk factors under operational risk</li> <li>5. Integrating operational risk with process flow</li> <li>6. Classifying operational risk</li> <li>7. Designing models for operational risk</li> <li>8. Predicting financial impact of operational risk exposure</li> <li>9. Designing operational risk mitigation strategy</li> <li>10. Considering cost of operational risk management in pricing decisions</li> </ol>
<b>Course Benefit:</b>	<ol style="list-style-type: none"> <li>1. Understand operational risk management framework</li> <li>2. Design operational risk management models</li> <li>3. Assess impact of operational risk on financial performance</li> <li>4. Consider cost of operational risk management in pricing decisions</li> <li>5. Design operational risk mitigation strategies</li> </ol>
<b>Who should Join?</b>	<p>Anybody involved with operational risk management and process audit will find the course useful. The course will also be useful for bankers managing operational risk and also for the following designations:</p> <ol style="list-style-type: none"> <li>1. Chief Finance Officer</li> <li>2. Chief Risk Officer</li> <li>3. Finance and Cost Controller</li> <li>4. Officers in charge of operational risk management</li> <li>5. Professional Accountants</li> <li>6. Professional Auditors</li> <li>7. Financial Analysts</li> </ol>